EDOH KOFFI DESIRE DIT SADIO AGBEMENOU

Master Degree Information and Communication Technology

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🗣 Badalabougou Sema, R 158, P 36

ABOUT ME

ICT Professional, speaking fluently FRENCH & ENGLISH, having 5 years experience providing technical support, managing IT infrastructure, and other aspect. Freelance in digital solution development.

Always ready for new challenges where my knowledge, skills, and experience can be fully utilized and improved, in an environment where rigor and experience sharing is established for the benefit of all.

TECHNICAL & SOFT SKILLS

- Content creation, website and graphic design.
- IT Technical support.
- Pack Microsoft Office (Excel, Word, PowerPoint).
- Microsoft Windows, Linux, Android, and Apple OS.
- · Drone piloting.

- Critical thinking and Problem-solving.
- Multitasking.
- Teamwork and Collaboration.
- Organization and Time Management.
- Communication.

EXPERIENCE

Full-time IT Manager (04/2020 - Till now)

Infinity Resource of Mali, Bamako (Mali)

- Purchase, installation, configuration and maintenance of all IT infrastructure equipment.
- Management of systems' updates and data backups.
- Deployment and maintenance of Internet connection on the different sites.
- Technical support and training.
- Drone-assisted aerial mapping of mining areas.

Contact: Mariam DIARRA, Human Resources, (+223) 75 45 91 12 / mariammira2@gmail.com

Part-time IT Consultant (02/2020 - Till now)

Icone Media, Bamako (Mali)

- Installation, configuration, and maintenance of IT equipment.
- Technical support to end users.
- Awareness on good IT practices.

Contact: Assetou Bengaly, Deputy Director, (+223) 73 88 23 36 / assetou.bengaly@iconemali.com

Full-time Front Office Engineer (03/2018 - 10/2019)

Huawei Technologies Mali, Bamako (Mali)

- Project Manager of External and Environmental Alarms correction.
- Interim Front Office Manager, managing a team of 22 front office engineers.
- Meeting organization, technical report writing, and training.

Contact: Mohamed COULIBALY, NOC Manager, (+223) 74 54 54 64 / mohamedcoulibaly31@yahoo.fr

EDUCATION

• Master 1 Réseaux et Télécommunications

École Supérieure de Gestion, d'Informatique et de Comptabilité (ESGIC) 01/2020 - 09/2020

• Bachelor of Science Information Technology

Accra Institute of Technology (AIT) 09/2014 - 07/2018

INTERESTS

- Self-education.
- Self-development.
- · Video games.

Certifications

- IPMC Professional in System Engineering; Microsoft Networking Essentials Plus; CompTIA A+ 05/2017 - 10/2017
- English Language Proficiency 01/2014 - 06/2014
- Musical instruments.
- Billiards.
- Swimming.